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March 24, 2020

Dear Valued Customer,

We understand the importance of providing you the ingredients you need to make your food products to put on our grocery shelves and deliver to our food service providers so that we continue to have access to food during this COVID-19 crisis.

WTI, Inc. is an essential business and we will continue to remain operational to serve you, our valued customer, and support the US food supply for as long as we are permitted by federal and state laws. We will continue to accept and ship orders; manufacture products; and, support you with any of your technical challenges and/or questions.

We are committed to providing the superior customer service that we always have. We are here for you. Please let us know what you need and how we can help you as we navigate together through these unprecedented times.

We will continue to keep you updated on our operations.

Thanks and be well.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Ralf', is positioned above the typed name.

Ralf Ludwig
President & Owner
WTI, Inc.

Simple. Clean. Safe.
Functional Food Ingredients